Click Access – Refer a Friend Program
Terms and Conditions

Making a Referral

- To refer your friend, you must provide them with your account number which is located on your monthly bill.
- The referee (the person you refer) must complete an online application form and sign up to any nbn™ plan.

Reward

- Once a referee has been accepted by Click Access and paid for their second month, the referrer will receive a $20 credit applied to their account.
- The credit will be applied to the referrer's account at the end of the applicable calendar month during which the referee paid their second bill.
- There is no limit to the number of friends you can refer.

Terms and Conditions

- The Click Access Refer a Friend Program is available to all existing Click Access customers on nbn™ services who introduce a new customer to Click Access nbn™ services in accordance with these Terms and Conditions.
- A referral will be successful once the referee has been accepted by Click Access, has an active nbn™ service and pays their second monthly bill.
- The reward available for each successful referral is $20 to the referrer.
- Rewards are first applied as a credit as described in the paragraph above.
- The reward cannot be used in conjunction with any other promotional offers.
- The reward cannot be used to purchase modems, routers, or any other hardware or device.
- The reward cannot be redeemed for cash.
- The reward cannot be transferred to another person or party.
- This program only applies to nbn™ services.
- There is no limit to the number of friends you can refer.
- You cannot refer yourself for a subsequent account.
- The person you are referring must be aware of the reward you receive from using your referral code.
- You must not advertise, market or publicly list your referral details in any manner. Should you do so, any reward obtained from your code will be voided including any associated account credits.
- Click Access reserves the right, in our sole discretion, to remove your access to this program if you breach our Fair Use Policy, or we have otherwise formed the view that you are scamming this program. In the event of a dispute arising from this program, the decision of Click Access shall be final.
- Click Access reserves the right to withdraw this program at any time.

Privacy: To participate in this program, existing customers must disclose to their friend their unique account number. Click Access does not provide existing customers with any information about referral friends, except for the fact that someone you referred has become a customer and that you will, therefore, receive a refer-a-friend reward.

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